

# Summer Service Changes in East 2020

## FAQS

### When are the service changes coming into place?

We will be making changes to various services across Bedfordshire and Cambridgeshire from Sunday 30th August 2020.

### Why are services changing?

We will be increasing service provision prior to schools returning, in order to ensure that there is sufficient capacity for both students and commuters as more people begin to return to school and work.

### What procedures do you have in place to ensure that buses are clean and safe?

- We have enhanced our rigorous cleaning regime to ensure that buses are sterilised more frequently. Drivers have also been issued with their own cleaning packs and are responsible for cleaning their cabs and key touchpoints during layovers and at terminal points.
- We have implemented social distancing measures on board our buses and encourage passengers to sit one person per double seat, leaving the seat next to and directly in front of them empty.
- We are regularly making passengers aware of the latest Government advice that states passengers must wear face coverings when travelling on public transport unless they are exempt.
- We have implemented an Exact Fare policy in order to minimise cash handling and to promote the use of contactless payments.

# Busway Routes & New Village Link Services

Which route is right for me?

## A use me to get to:

St Ives Marley Road	St Ives Ramsey Road	St Ives Station Road
St Ives Park and Ride	Swavesey	Longstanton Park and Ride
Oakington	Histon and Impington	Cambridge City Centre
Cambridge Rail Station	Rosie Maternity Unit	Trumpington Park and Ride

## B use me to get to:

Hinchingbrooke Hospital	Huntingdon Bus Station	Oxmoor Lord Protector
Hartford Main Road	RAF Wyton Main Gate	St Ives Hills Rise
St Ives Ramsey Road	St Ives Station Road	St Ives Park and Ride
Swavesey	Longstanton Park and Ride	Oakington
Histon and Impington	Cambridge Regional College	Science Park
Cambridge North Station	Cambridge City Centre	

## V1 to Ramsey:

Ramsey Great Whyte	Warboys High Street	Pidley Warboys Road
St Ives Station Road		

## V2 to Chatteris:

Chatteris Police Station	Pidley Warboys Road	St Ives Station Road
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## V3 to Somersham:

Somersham Post Office	Somersham the Trundle	Colne High Street
The Earith Adelaide Walk	Bluntisham White Swan	St Ives Station Road

## V4 to Boxworth:

Boxworth School Lane	Elsworth Brockley Road	Hilton Scotts Crescent
Fenstanton Rookery Way	St Ives Station Road	

## V5 to Godmanchester:

Godmanchester Meadow Way	Huntingdon Bus Station	Hinchingbrooke Hospital
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## 915 use me to get to:

Cambridge City Centre	Trumpington Park and Ride	Harston Village Hall
Foxton Memorial	Shepreth Garden Centre	Melbourn Car Park
Royston Bus Station	Royston Tesco	Royston Burns Road

## 904 use me to get to:

St Ives Bus Station	Houghton & Wyton Village	Hartford Marina
Houghton Clock Tower	Huntingdon Bus Station	Hinchingbrooke Hospital
Alconbury Weald	Sawtry Green	Conington Turn
Stilton Church Close	Serpentine Green	Peterborough Acland Street

# Busway Routes & New Village Link Services

## What are the changes?

- The A and B routes will form the basis of the Busway network with a combined frequency of 10 minutes over the common section
- We will be introducing several new services which will provide connections to and from the main Busway corridor to outer towns and villages.
- Routes D and R will no longer operate.

## When will these changes be introduced?

This Busway route change and introduction of new rural services will be implemented from Sunday 30th August 2020.

## Why have you made these changes?

This simplification is designed to allow us to respond quickly to changes in passenger demand and increase the frequency of the core St Ives to Cambridge corridor, if required.

## What are the new rural routes connecting to the main Busway corridor?

- The 'village link' journeys will now be separated from the Busway services and will operate from the villages and market towns to St Ives where passengers can then change on to the Busway services.
- These journeys will have separate route numbers (V1-V5).

## Will the A continue to serve Royston?

- The Busway will no longer serve Royston. The new 915 route will replace the A's journeys between Cambridge/Trumpington and Royston.
- Connections from the 915 to Busway A services can be made at Trumpington Park and Ride and Cambridge Drummer Street.

## Will the B continue to serve Peterborough?

- The Busway will no longer serve Peterborough. The new 904 route will replace the B's journeys between St Ives/Huntingdon and Peterborough.
- Connections from the 904 to Busway B services can be made at St Ives and Huntingdon.

## What are the frequencies of the services connecting to the Busway A and B routes?

- V1 - 1 journey each way Monday to Saturday with no service on Sundays.
- V2 - 1 journey each way Monday to Friday with no service on Sundays.
- V3 - 1 journey each way Monday to Saturday with no service on Sundays.
- V4 - 1 journey each way Monday to Friday, 5 journeys each way on Saturday with no service on Sundays.
- V5 - Mon - Fri: 4 Journeys towards Cambridge, 8 towards Godmanchester  
Saturday: 3 Journeys towards Cambridge, 6 towards Godmanchester  
Sunday: No service
- 904 - Hourly Monday to Saturday with no service on Sundays.
- 915 - Up to hourly Monday to Saturday with no service on Sundays.

## Will there be sufficient capacity on the Busway A and B services as more people return to work?

- Our A and B services will combine to form a 10 minute frequency along the main Cambridge to St Ives corridor.
- We will also have additional Busway vehicles on hand during peak morning and evening periods in order to provide duplicate journeys on busy services if required.

## Which vehicles will operate on these routes?

- Route A: Single decks (due to low bridges along this route)
- Route B: Double decks
- V1-V5: Single decks
- 904: Double decks
- 915: Single decks

## How many tickets will I need if I have to change to connecting services?

Customers travelling on services V1, V2, V3, V4, V5, 904 or 915 that connect the Busway, can buy a transfer ticket which allows them to transfer without paying twice.

# X5 and New 905 Route Changes

## What are the changes?

- The old x5 route will now operate in two parts. The x5 will operate as normal between Oxford and Bedford and a new 905 route will be introduced between Bedford and Cambridge.
- Passengers wanting to travel through to Cambridge will need to change from the x5 to 905 route at Bedford Bus Station.
- We have increased the capacity on our vehicles with the introduction of double decks between Bedford and Cambridge.

## When will these changes be introduced?

The x5 route and the new 905 service will operate from Sunday 30th August 2020.

## Why have you split the X5 route?

We have launched the new 905 service in partnership with the Cambridgeshire and Peterborough Combined Authority in order to provide a direct and frequent connection from the Bedford/St Neots/Cambourne corridor to the North of Cambridge.

## What is the frequency of these routes:

- The X5 service will revert to operating every 30 minutes and the coaches previously operated will be reintroduced to the route.
- The 905 will operate every 30 minutes Monday to Sunday between Bedford and Cambridge
- At weekends and evenings the 905 route will not serve Cambridge Regional College or the Science Park.

## 905 Where will Route 905 serve:

Bedford Bus Station	Roxton	Eaton Socon
St Neots	Cambourne	Cambridge Regional College
Cambridge Science Park	Cambridge	

Please note that Cambridge Regional College and Cambridge Science Park are only served Monday-Friday until 19:00

## Can I take my bike on board with me?

- x5: Bikes may be stored in the hold as coaches will be used on this route.
- 905: Bikes must be folded and stored in a bag and kept in your possession at all times as double decks will be used on this route.

## How many tickets will I need if I have change to a connecting service?

Customers travelling on the x5 and 905 can buy a transfer ticket which allows them to transfer between the two services without paying twice.

# School Routes

## What are the changes?

For simplification, we have renamed some routes so that all school journeys across Cambridgeshire are part of the 600 series of routes:

Old Service numbers:	New Service numbers:
Service 7 school journeys	607
94	604
206	606
38	608

- Peterborough route 608 (previously 38) will be operating two journeys in each direction between Eye and Arthur Mellows College on school days
- Cambridge route 13 will receive 2 extra peak flow journeys in order to increase the number of buses to Sawston Village College.
- Certain Cambridge Citi 5 journeys will divert into Swavesey Village College on school days.
- Certain Cambridge 18 journeys will divert into Comberton Village College on school days.

## When will these changes be introduced?

- Cambridge school journey changes will come into place from Sunday 30th August.
- Peterborough route 608 changes will come into place from Monday 7th September.

## Other Service Changes:

### Route 66:

- Route 66 will operate hourly from Sunday 30th August.
- Additional journeys have been added between Brampton and Huntingdon.

### Cambridge Route 6:

- Route 6 will operate every 30 minutes from Sunday 30th August.

### Cambridge Route 16A:

- The 16A will revert back to its original route on Saturdays, coming out of Cambridge via Cherry Hinton Road, rather than Addenbrookes from Sunday August 30th.

## Where can I keep up with the latest service updates and timetables?

- Visit the Stagecoach Bus Website for latest timetables, route maps and service updates.
- Download the Stagecoach Bus App for live bus tracking, mobile tickets and our latest timetables.
- Follow [@stagecoach\\_east](https://twitter.com/stagecoach_east) on Twitter for the latest service information.